



PRIVACY POLICY

VaultFunder

A Product of Fintech Focused (Pty) Ltd

Effective Date: 1 September 2023



This Privacy Policy outlines how **Vault Funder** ("we," "our," or "us") collects, uses, discloses, and protects the personal information of users ("you" or "user") of our website,

Definitions

The following definitions as set out in the Protection of Personal Information Act

Cookies

In the context of web technology, refer to small pieces of data that websites store on a user's device (such as a computer or a smartphone) to track information about their activities on the site. These text files are created by a web server and stored on the user's device. Cookies serve various purposes, including:

Cookies help websites keep track of a user's session. For example, they can store login information so that users don't have to re-enter their credentials on each page.

Cookies can store user preferences, such as language settings or customized layouts, to enhance the user experience.

Websites use cookies to gather information about how users interact with their content. This data is often used for analytics and helps website owners understand user behaviour, improve site functionality, and tailor content to their audience.

Cookies are often used in online advertising to track users' browsing habits. This information is then used to display targeted ads based on the user's interests.

Email: support@vaultfunder.trade

Address: 605 Touchstone House, 7 Bree Street, Cape Town, South Africa



Personal Information	<p>information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, and may include the following:</p> <ul style="list-style-type: none">• Information relating to the race, gender, sex, pregnancy, marital status, national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language and the birth of the person;• Information relating to the education or the medical, financial, criminal or employment history of the person;• Any identifying number, symbol, e-mail address, physical address, telephone number, location information, online identifier or other particular assignments to the person;• The biometric information of the person. (Biometric information includes a technique of personal identification that is based on physical, physiological or behavioural characterisation including blood typing, fingerprinting, DNA analysis, retinal scanning and voice recognition.)• The personal opinions, views or preferences of the person;• Correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence;• • The views or opinions of another individual about the person;• • The name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person. Both individuals and companies are included in the ambit of "personal information".• It is not "personal information" if the information is already in the public domain or is not used, or intended to be used, in trade or commerce.
Processing	<p>Any operation or activity or any set of operations, whether or not by automatic means, concerning personal information. Processing is therefore the automated or non-automated activity of collecting, recording, organising, storing, updating, distributing and even the act of deleting personal information.</p>
Responsible Party	<p>the company or entity that decides what to do with personal information and how to process the information</p>

**Record**

Record means any information that is recorded in any format that is in the possession or under control of a responsible party, regardless of who made the record and when the record came into existence.

Records may include:

- Writing on any material;
- Book, map, plan, graph or drawing
- Information produced, recorded or stored by means of any tape recorder, computer equipment, whether hardware or software or both, or other devices.

Direct Marketing

This means that processing of the personal information of a data subject for the purposes of direct marketing by means of any form of electronic communication is prohibited, unless the data subject has specifically consented to the processing; or is a customer of the responsible party doing the marketing.

A responsible party may approach a data subject (who has not previously withheld consent) only once to request consent for processing the data subject's personal information for direct marketing purposes. The data subject's consent must be obtained in the prescribed manner and form.

Data Subject

You or me, being a person to whom personal information relates. Consent is required from a data subject to collect, process or pass on of personal information

Information We Collect

Personal Information: We may collect personal information that you provide directly, including but not limited to your name, email address, postal address, and phone number.

Usage Information: We automatically collect information about how you use the Website, including your IP address, browser type, operating system, and pages visited.

How We Use Your Information

We use your personal information for the following purposes:

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- To provide and maintain the Website.
- To respond to your inquiries or requests.
- To send you updates, newsletters, or marketing materials with your consent.
- To improve the Website's functionality and user experience.
- To comply with legal obligations.
- Find and prevent fraud

How we use your information

We use the information we collect in various ways, including to:

Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes

We may use cookies and similar tracking technologies to collect and store information about your interactions with the Website. You can manage your cookie preferences through your browser settings.

Sharing Your Information

We may share your personal information with:

Service providers who help us operate the Website and provide services. Legal authorities if required to comply with the law or protect our rights. VaultFunder subscribes to the regulations under the Protection of Information Act, as will never share your information with any parties not mentioned here, without your permission.

Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

Your Choices

You can:

Email: support@vaultfunder.trade

Address: 605 Touchstone House, 7 Bree Street, Cape Town, South Africa



- Access, update, or delete your personal information by contacting us.
- Opt-out of receiving marketing communications.
- Disable cookies through your browser settings.

Children's Information

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

Fintech Focused does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.

Changes to this Privacy Policy

We may update this Privacy Policy to reflect changes in our practices or for other operational, legal, or regulatory reasons. The most current version will be posted on the Website.

Contact Us

If you have questions or concerns about this Privacy Policy or your personal information, please contact us at support@vaultfunder.trade

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